# Training...on your time. Just-in-time education to maximize your investment.

### Introducing WOW! Platinum Support: On-Demand Training Library

With Ravenflow, not only do you have the industry's most intelligent solution for developing complex, real-time expert systems – but now, you also have access to an entire training library to **turn every user into a power user**.

#### And it's only available with WOW! Platinum Support!

Study after study has shown that it takes over five times as long for users to figure out software programs on their own, as compared to training them. Even more importantly, training typically saves a user 1 to 3 hours per week – up to 150 hours annually. Unfortunately, knowledge has a shelf-life. If it isn't used within months or even weeks, the average worker loses up to 80% of what he or she has learned.

With our free, on-demand training library, **there are no excuses** about time commitments or cost – or lack of know-how. Even better – you don't have to worry about gaining information in advance and forgetting it over time! Let just-in-time training teach you what you need when you need it.

Can't find what you need in the training library? No worries. Just submit your training request online. We'll review it and either work to produce the training module you need or have one of our training experts contact you directly for assistance.

#### No pain, all gain.

Contact success @ravenflow.com for more information.



## **Our WOW! Platinum Support On-Demand Training Library**

#### How it works

- 1. Upgrade to WOW! Platinum Support by contacting us at <a href="mailto:success@ravenflow.com">success@ravenflow.com</a>.
- 2. Browse our training library or log a Training Module request ticket on our support portal at <a href="http://support.versata.com">http://support.versata.com</a>.
- 3. For training requests, a member of our specialist team will contact you to discuss your specific training needs.
- 4. Leave the rest to us. Our team will update or create a training module based on your requirements or provide you with the assistance you need directly.

The training library will continue to evolve based on your requests, with the addition of new modules every quarter.

Platinum Support includes unlimited access to all our training modules for every member of your team.

No Time for Training? Think again.

Get WOW! Platinum Support today.
Contact success@ravenflow.com

